

2025 SSI Interoperability Authorization Metrics

Standard Non-Urgent	Times Occurred	Total Requests	Percentage
Approved	1209	1621	75%
Denied	412	1621	25%

Auth Extensions	Times Occurred	Total Extensions	Percentage
Approved	0	0	0
Denied	0	0	0

Non-Urgent Requests Appealed	Times Occurred	Total Appeals	Percentage
Approved	7	38	18%
Denied	31	38	82%

Expedited Urgent	Times Occurred	Total Requests	Percentage
Approved	5	5	100%
Denied	0	5	0%

Time Between Receiving a Request and Sending a Decision	Mean (Average) Time	Median (Middle) Time
Standard	1 day 18 hours	1 day 3 hours
Expedited	16 hours	5 hours