



WE PUT MEMBERS FIRST

Benefits of the HCS Program

- ✓ Comprehensive **hearing exam, hearing aid evaluation, hearing aid fitting** at no charge
- ✓ Selection of **fully digital hearing instruments**
- ✓ **Fixed pricing** at multiple levels of technology
- ✓ Choice of up to **9 major manufacturers**
- ✓ Choice of more than **4,500 locations** nationwide

Hearing aids offered through HCS include:

- 60-day **evaluation period**
- 3-year **comprehensive warranty** including loss, damage, and repair
- 1 year of **unlimited follow-up care**
- **Supply of batteries** available for non-rechargeable devices
- 12 months of **interest-free financing**, available to qualified applicants

Member Experience

Call toll-free number at **(866) 344-7756**

HCS Will Verify

HCS will verify your member eligibility and schedule an appointment with a provider convenient to you.

Hearing Consultation & Choice

Provider performs hearing exam and hearing aid evaluation. Provider will recommend a hearing aid that best fits the member's hearing needs, lifestyle and budget.

Order

Provider will place the order for the hearing aid through HCS.

Delivery

Provider fits the hearing aid and provides counseling on what to expect during the adaptation period.

Evaluation Period

Member has 60-day evaluation period with hearing aids.

Ongoing Support

The HCS Clinical team is always here for assistance. 1 year of unlimited support through the provider.

Schedule A Hearing Exam
Call (866) 344-7756