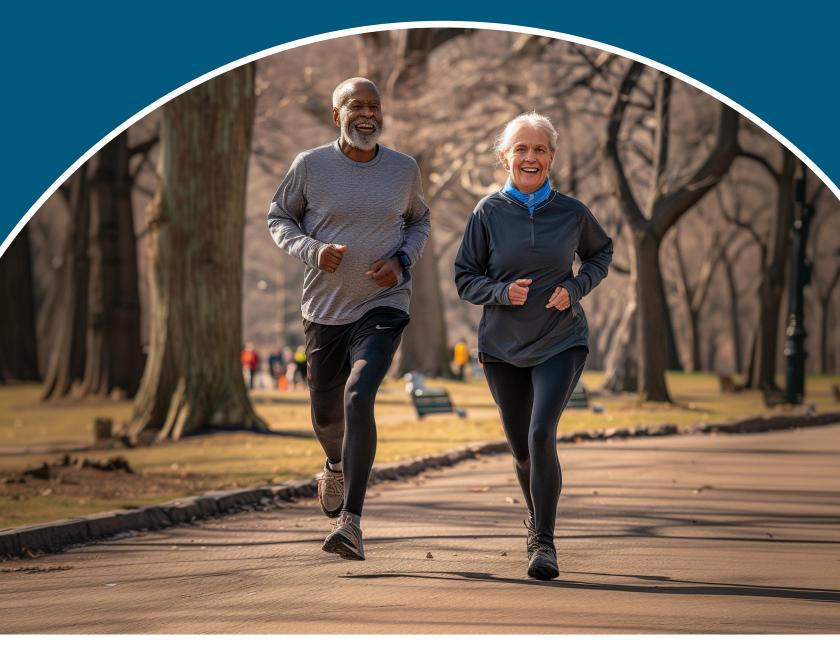
2025 Over-the-Counter (OTC) Catalog





3 Easy Ways to use Your OTC Benefit

1. ONLINE

andmorehealth.com/ghce

- Only items shown in this catalog are available for online ordering
- Free shipping is included with your order
- If your item is not in stock, an item of similar or greater value may be substituted in your order at no extra charge to you
- You will need your &more Benefits Prepaid Mastercard (which you should have received in the mail) to place your order

How to order online

- I. Create a CVS OTCHS account
 - a. If it is your first time placing an online order, you will need to create an account
 - i. To do so, choose the "Create Account" button and follow the instructions
 - ii. You will need your Cooperative Advantage (HMO D-SNP) member ID, date of birth, ZIP code and current email address
 - iii. You will also need to create a password
 - b. If you need help locating your Cooperative Advantage (HMO D-SNP) member ID, refer to your Cooperative Advantage plan documents or call 1-855-AND-MORE (1-855-263-6673; TTY: 711) 8am - 8pm CST, Monday to Friday
 - c. Remember to save your password for future orders. You will need an email address along with your password to sign in again. If you forget your password, choose the "Forgot Password?" button to create a new one
 - d. Please contact your Health Plan for any permanent address change needed.
- II. Place an order
 - a. Once you sign in, your OTC benefit amount and balance will show
 - b. Browse through the available products and add to your basket. Your order total will automatically be deducted from your balance at the top of the page. You will only be able to order up to your balance amount
 - c. Once you are ready to place your order, choose "Checkout"
 - d. On the Checkout page, confirm your shipping address, review your order, use your &more card to pay and place your order. Your OTC order will arrive in the mail within 14 days of ordering
 - e. You will receive an email with tracking information once your order has shipped and another email once your order has been delivered

&more Benefits Prepaid Mastercard[®] is issued by Avidia Bank, pursuant to a license from Mastercard Inc. Use of this card is subject to the terms and conditions of the Cardholder Agreement.

Thank you for choosing Group Health Cooperative of Eau Claire. As a valued member, you have an over-the-counter (OTC) benefit, providing you access to hundreds of products to help manage your health and well-being.

Keep this booklet where you can easily get to it. You'll want to reference this often and use it to help you order.

Group Health Cooperative of Eau Claire has partnered with Soda Health, under the &more brand, to administer benefits such as over-the-counter items and food & produce offerings. CVS Over the Counter Health Solutions (OTCHS) will facilitate the processing and delivery of OTC orders through online and phone channels.

• Online ordering at andmorehealth.com/ghce is the fastest and easiest way to use your OTC benefit 24/7. Sign in and scroll to the OTC section of the page, where you will be directed to our online ordering partner CVS OTCHS

2. IN STORE

You'll find a list of participating retailers at andmorehealth.com/ghce and in the andmore mobile app. These retailers will include:

- CVS pharmacies (excluding pharmacies at Target locations)
- Hy-Vee
- Metro Market
- Pick 'n Save
- Walmart
- Walgreens

A wider assortment of OTC items is available for purchase in-store than shown in this catalog. You'll find a full list of participating retailers on andmorehealth.com/ ghce and in the andmore mobile app. Use the list below to help you create your shopping list. Item availability and pricing may differ from what is listed in this catalog and from store to store. If you have guestions about item eligibility, call 1-855-AND-MORE (1-855-263-6673; TTY: 711) 8am - 8pm CST, Monday to Friday

Eligible OTC items in-store include	Non-eligible OTC items in-store include
(but may not be limited to):	(but may not be limited to):
 Cold, flu, and allergy Dental and denture care Digestive health First aid supplies Eye and ear care Foot care Home diagnostic & patient aids Incontinence supplies Pain relief Sleep aids Supports and braces Vitamins and dietary supplements 	 Deodorants and antiperspirants Foods or meal replacement items Mouthwashes, bad breath remedies, and teeth whiteners Insoles and arch supports Birth control medications and contraceptives Herbal supplements, probiotics, and alternative medications Lotions, facial creams and other cosmetic items Household items including hand soaps, razors, etc. Baby diapers, formulas, and other childcare products

- At checkout, swipe your Cooperative Advantage & more card to purchase eligible items. You should have received this card in the mail. If you have not received this card, please call 1-855-AND-MORE (1-855-263-6673; TTY: 711) from 8am - 8pm CST, Monday to Friday
- Your available OTC spending allowance amount will apply to the eligible items
- If your total is more than your available balance, please use another form of payment for the remaining amount

3. PHONE 1-855-AND-MORE (1-855-263-6673; TTY: 711)

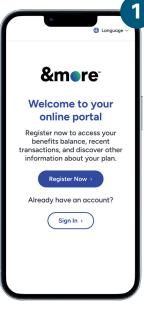
8am - 8pm CST, Monday to Friday

- placing your order by phone
- Only items shown in this catalog are available for phone ordering
- The first and last week of the month are the most popular for orders. To avoid longer waiting times, consider placing your order mid-month
- If your item is not in stock, an item of similar or greater value may be substituted in your order at no extra charge to you
- Once your order is completed, a confirmation number will be provided by the • agent. You may want to have pen and paper ready to record this number
- Free shipping is included with your order. Allow up to 14 days for delivery
- To receive shipment tracking information, be sure to provide your email address to the agent

• Orders can be placed by calling 1-855-AND-MORE (1-855-263-6673; TTY: 711). You can speak to a live customer care agent from 8am - 8pm CST. Monday to Friday. Please have your Cooperative Advantage (HMO D-SNP) member ID, Cooperative Advantage & more card, and order ready when

Scan this QR code to download the andmore mobile app





1. Open the andmore mobile app and sign in. If it is your first time, you will need to register.



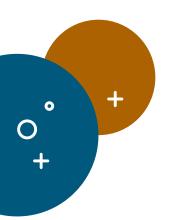
2. This opens the item scanner.

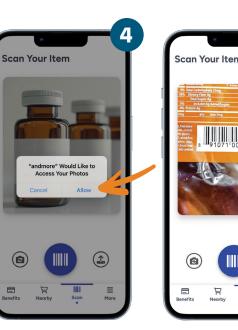


3. Tap the **blue** camera button.

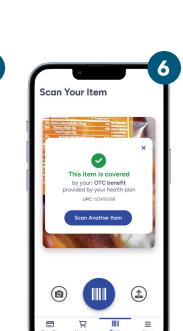
1

at the barcode.





4. The first time you use 5. Point your camera the item scanner you will need to accept the camera permissions. Choose allow.



6. The app will notify you when the item is recognized and whether it's covered.

A few helpful things to know

- Advantage plan documents
- available 8am 8pm CST, Monday to Friday
- Agents are available 8am 8pm CST, Monday to Friday
- team at 1 (800) 460-4641. Hours of operation are as follows:
 - -October to March: 8am 8pm CST 7 days a week -April to September: 8am - 8pm CST Monday to Friday

Answers to common questions can be found at the end of this catalog

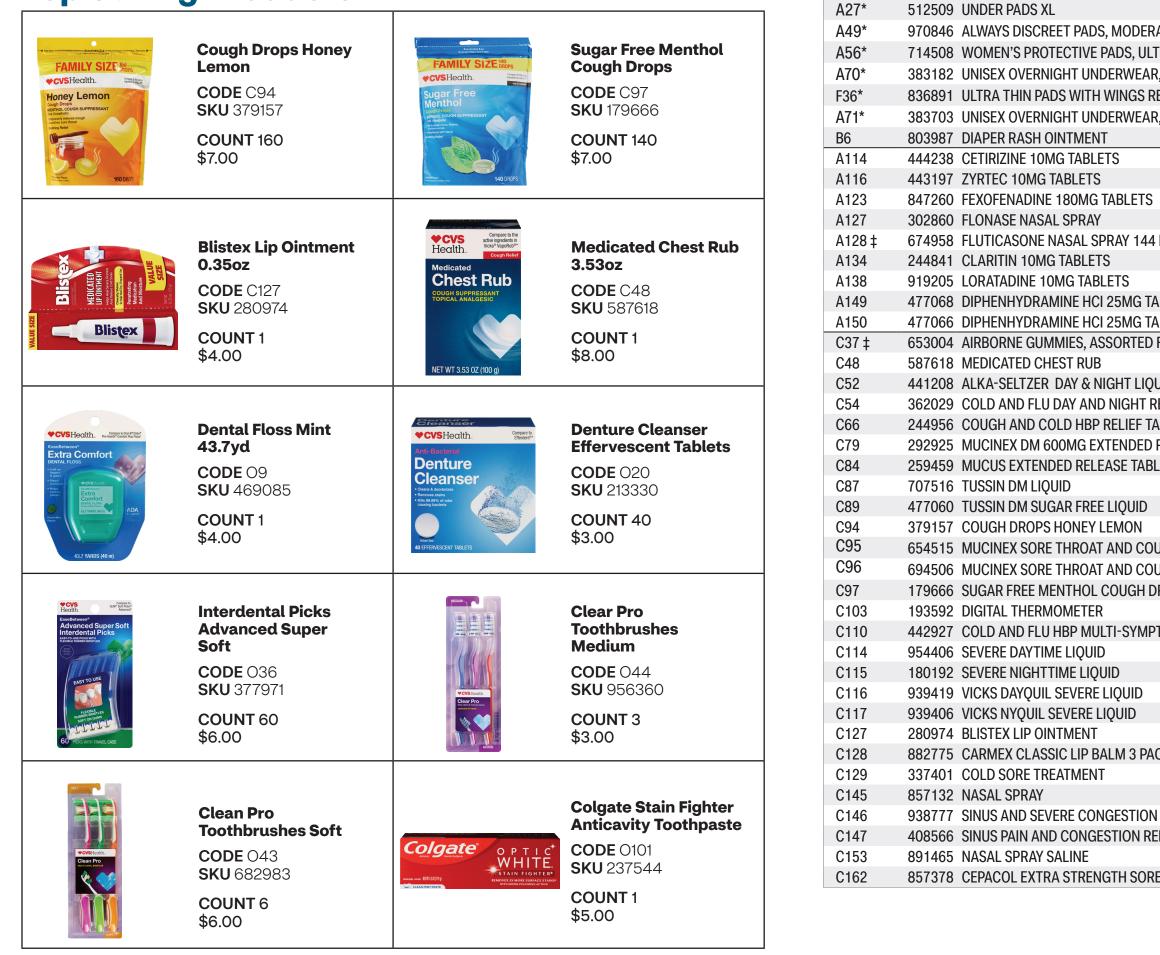
• You can find your monthly OTC benefit amount in your Cooperative

• If you receive a damaged item, call 1-855-AND-MORE (1-855-263-6673; TTY: 711) within 30 days to receive a replacement item. Agents are

• If you need help placing an order or have questions related to your OTC benefit, please call 1-855-AND-MORE (1-855-263-6673; TTY: 711).

• For all other Cooperative Advantage (HMO D-SNP) related questions, contact the Group Health Cooperative of Eau Claire member service

Top Selling Products



SKU

520577 ADULT CARE WIPES

CODE

A22*

PRODUCT	SIZE	PRICE		
	48 CT	\$8.00	6	
	18 CT	\$10.00	Č	
ATE	66 CT	\$17.00	- 5	
ГІМАТЕ	33 CT	\$13.00		
R, L	14 CT	\$14.00		
EGULAR	36 CT	\$4.00	ADULT CARE	
R, XL	12 CT	\$14.00		
	2 OZ	\$4.00		
	30 CT	\$16.00		
	60 CT	\$35.00	ALLERGY REMEDIES	
	30 CT	\$18.00	Z	
	0.38 OZ	\$20.00	旧꾼	
DOSE	0.06 OZ	\$21.00	ୁ ଅନ୍ତି	
	30 CT	\$27.00	S	
	90 CT	\$30.00		
ABLETS	48 CT	\$8.00		
ABLETS	24 CT	\$4.00		
FRUIT	42 CT	\$18.00		
	3.53 OZ	\$8.00	COLD REMEDIES	
UID GELS	24 CT	\$14.00	P	
RELIEF SOFTGELS	24 CT	\$9.00	Ū	
ABLETS	16 CT	\$7.00	$\mathbf{\pi}$	
RELEASE TABLETS	20 CT	\$21.00	<u> </u>	
LETS 1200MG	14 CT	\$16.00	\leq	
	4 OZ	\$6.00	프	
	8 OZ	\$8.00	Ĕ	
	160 CT	\$7.00		
UGH RELIEF DROPS HONEY	40 CT	\$7.00		
UGH RELIEF DROPS	40 CT	\$7.00		
ROPS	140 CT	\$7.00		
	1 CT	\$18.00		
TOM NIGHTTIME RELIEF LIQUID, CHERRY	12 OZ	\$9.00		
	12 OZ	\$11.00		
	12 OZ	\$11.00		
	12 OZ	\$16.00		
	12 OZ	\$16.00		
	0.35 OZ	\$4.00		
СК	1.05 OZ	\$5.00		
	0.07 OZ	\$18.00		
	1 OZ	\$7.00		
I RELIEF CAPLETS	20 CT	\$12.00		
ELIEF CAPLETS	24 CT	\$6.00		
	1.5 OZ	\$4.00		
E THROAT LOZENGES, CHERRY	16 CT	\$6.00		

	CODE	SKU	PRODUCT	SIZE	PRICE
DIGESTIVE HEALTH	C177		COTTON ROUNDS	1 CT	\$4.00
	D33		ANTACID CALCIUM CHEWABLE TABLETS, ASSORTED FRUIT	160 CT	\$9.00
	D35		ANTACID ULTRA STRENGTH CHEWABLE TABLETS	72 CT	\$6.00
÷	D39	282267	TUMS CHEWY BITES	32 CT	\$8.00
	D44	883928	GAS RELIEF EXTRA STRENGTH CHEWABLE TABLETS CHERRY	48 CT	\$12.00
>	D52*	672550	ANTI-DIARRHEAL 2MG CAPLETS	12 CT	\$5.00
	D73	318142	DAILY FIBER CAPSULES	100 CT	\$10.00
S	D85*	690256	ACID CONTROLLER TABLETS	30 CT	\$7.00
	D96	401472	HEMORRHOIDAL MEDICATED WIPES	48 CT	\$6.00
	D98	144212	HEMORRHOIDAL OINTMENT	2 OZ	\$10.00
	D117	707940	LAXATIVE 25MG TABLETS	24 CT	\$6.00
	D121	713639	PURELAX POWDER	8.3 OZ	\$13.00
	D129	310425	STOOL SOFTENER 100MG SOFTGELS	100 CT	\$12.00
	D146	703368	BISMUTH CHEWABLE TABLETS CHERRY	30 CT	\$5.00
	D147	195560	BISMUTH LIQUID	8 OZ	\$5.00
	D172*	451305	OMEPRAZOLE 20MG TABLETS 3 PACK	14 CT	\$24.00
7	E3*	215314	HEATING PAD EXTRA LONG	1 CT	\$37.00
PAIN	E4*	215313	HEATING PAD STANDARD	1 CT	\$25.00
	E5	318180	HOT AND COLD COMPRESS	1 CT	\$15.00
	E6	499911	HOT AND COLD COMPRESSION WRAP	1 CT	\$35.00
A	E7	844209	ICEBAG LARGE	1 CT	\$15.00
EXTERNAL	E77	957604	COLD AND HOT PATCHES	5 CT	\$6.00
<u> </u>	E80	161764	DICLOFENAC SODIUM 1% TOPICAL GEL	1.7 OZ	\$9.00
	E82	977934	LIDOCAINE CREAM	2.7 OZ	\$7.00
×	E83		LIDOCAINE PATCHES	5 CT	\$10.00
ш	E88	-	MEDICATED HEAT PATCH	1 CT	\$2.00
	E89		MUSCLE RUB CREAM	2 OZ	\$5.00
	E92		PAIN RELIEF ROLL-ON MENTHOL	2.5 OZ	\$13.00
	E93		PAIN RELIEF SPRAY	3 OZ	\$12.00
	E97	239673	SALONPAS PATCHES LARGE	6 CT	\$9.00
REAL	E104	209928	ALLERGY RELIEF EYE DROPS	0.5 OZ	\$7.00
55	E124	941579	EARWAX CARE KIT	1 CT	\$9.00
EYE CARE EAR CARE	E125	110973	EARWAX REMOVAL DROPS	0.5 OZ	\$5.00
	F98	259370	BUTTERFLY CLOSURES	12 CT	\$3.00
	F100	243909	FIRST AID MULTI PURPOSE KIT	1 CT	\$23.00
AID	F116*	336846	LIQUID BANDAGE	0.3 OZ	\$6.00
	F118	702514	SHEER BANDAGES ASSORTED	80 CT	\$4.00
S	F132	219634	BACITRACIN OINTMENT	1 OZ	\$7.00
FIRST	F140		HYDROCORTISONE 1% CREAM	1 OZ	\$6.00
	F143		ITCH RELIEF CREAM	1 OZ	\$5.00
	F146		PETROLEUM JELLY	2.5 OZ	\$4.00
	F147		RUBBING ALCOHOL WIPES	40 CT	\$6.00
	F148		TRIPLE ANTIBIOTIC AND PAIN RELIEF OINTMENT	1 OZ	\$9.00
	F150		TRIPLE ANTIBIOTIC OINTMENT	1 OZ	\$8.00
	F161		CLOTH TAPE 1IN X 10YD	2 CT	\$6.00
	F168*	894104	GAUZE ROLL 4IN X 2YDS	1 CT	\$4.00

F170 F171 F172 F177 F178 H48 • ‡ H50 • ‡	991269 991272 489905	LIDOCAINE BURN RELIEF GEL NITRILE EXAM GLOVES LARGE NITRILE EXAM GLOVES ONE SIZE FITS MOST	8 OZ 50 CT 100 CT	\$7.00 \$15.00	FIRST
F172 F177 F178 H48 👧 ‡	991272 489905	NITRILE EXAM GLOVES ONE SIZE FITS MOST		\$15.00	
F177 F178 H48 👧 ‡	489905		100 CT		
F178 H48 o ‡			100 01	\$30.00	
H48 👧 ‡	964606	SURGICAL FACE MASKS	25 CT	\$14.00	AID
		WATERPROOF ADHESIVE TAPE 1/2IN X 5YD	1 CT	\$2.00	Ð
H50 👩 ‡	708884	BLOOD PRESSURE MONITOR SERIES 100 AUTO UPPER ARM	1 CT	\$45.00	
	800824	BLOOD PRESSURE MONITOR SERIES 400 AUTO WRIST	1 CT	\$58.00	
H63	130344	ALCOHOL PREP PADS	100 CT	\$3.00	
H98	741739	REACHER	1 CT	\$30.00	
01	214174	ORAL-B COMPLETE BATTERY TOOTHBRUSH	1 CT	\$9.00	
09	469085	DENTAL FLOSS MINT 43.7YD	43.7 OZ	\$4.00	<u> </u>
019	230196	DENTURE ADHESIVE CREAM	2.4 OZ	\$5.00	ORAL
020	213330	DENTURE CLEANSER EFFERVESCENT TABLETS	40 CT	\$3.00	
021	122340	DENTURE CLEANSER EFFERVESCENT TABLETS MINT	84 CT	\$7.00	- <u>-</u>
022	235332	FIXODENT ULTRA DENTURE ADHESIVE CREAM	2.2 OZ	\$8.00	HYGIENE
030	695117	DENTAL TOOL KIT	1 CT	\$8.00	G
036	377971	INTERDENTAL PICKS ADVANCED SUPER SOFT	60 CT	\$6.00	
037	572131	TONGUE BRUSHES	2 CT	\$6.00	Z
043	682983	CLEAN PRO TOOTHBRUSHES SOFT	6 CT	\$6.00	
044	956360	CLEAR PRO TOOTHBRUSHES MEDIUM	3 CT	\$3.00	
051		TOOTHBRUSH SOFT	1 CT	\$1.00	
052	897755	TOOTHBRUSHES MEDIUM	2 CT	\$6.00	
068		ORAL PAIN RELIEF GEL	0.33 OZ	\$6.00	
076		BIOTENE MOISTURIZING MOUTH SPRAY	1.5 OZ	\$10.00	
083 0	857241	EASYFLEX INFINITY RECHARGEABLE TOOTHBRUSH WITH REPLACEMENT BRUSH HEADS	1 CT	\$27.00	
086	341166	EASYFLEX REPLACEMENT BRUSH HEADS	3 CT	\$25.00	
0100	237416	COLGATE SENSITIVE WHITENING ANTICAVITY TOOTHPASTE	6 OZ	\$7.00	
0101	237544	COLGATE STAIN FIGHTER ANTICAVITY TOOTHPASTE	4.2 OZ	\$5.00	
0106	234697	CREST SENSITIVE AND ENAMEL SHIELD TOOTHPASTE	4.3 OZ	\$5.00	
0111	368775	SENSITIVE TOOTHPASTE	3.4 OZ	\$5.00	
P1	301424	ACETAMINOPHEN 325MG TABLETS	100 CT	\$8.00	
P3	371914	ACETAMINOPHEN 500MG CAPLETS	100 CT	\$8.00	
P10	199239	ARTHRITIS PAIN RELIEF 650MG CAPLETS	24 CT	\$6.00	
P11	154641	TYLENOL EXTRA STRENGTH CAPLETS 500MG	24 CT	\$7.00	Ζ
P19	715123	7-DAY PILL BOX	1 CT	\$2.00	$\mathbf{\nabla}$
P24	460696	TABLET CUTTER	1 CT	\$7.00	ш.
P25	715130	WEEKLY AM/PM PILL PLANNER	1 CT	\$10.00	
P45	906001	EXCEDRIN MIGRAINE RELIEF	100 CT	\$16.00	
P56	547802	ASPIRIN 81MG CHEWABLE TABLETS ORANGE	36 CT	\$2.00	
P60		ASPIRIN 81MG TABLETS	120 CT	\$5.00	PAIN RELIEVERS
P62	695200	BAYER ASPIRIN 81MG TABLETS	300 CT	\$18.00	0
P67		ADVIL 200MG TABLETS	50 CT	\$9.00	
P73		IBUPROFEN 200MG TABLETS	200 CT	\$13.00	
P75		IBUPROFEN 200MG TABLETS	50 CT	\$4.00	
P82		ALEVE 220MG CAPLETS	90 CT	\$15.00	

G	CODE	SKU	PRODUCT	SIZE	PRICE
PAIN RELIEVERS	P98	245414	ACETAMINOPHEN PM 500MG CAPLETS	24 CT	\$5.00
PAIN	P99	124886	ACETAMINOPHEN PM 500MG CAPLETS	100 CT	\$10.00
3 🗒 🛛	P106	343538	MELATONIN 5MG GUMMIES STRAWBERRY	60 CT	\$11.00
č	P108	866534	MELATONIN 5MG TABLETS	90 CT	\$9.00
	A166	893270	DIABETIC SOCKS, L/XL	2 CT	\$9.00
	A167	893272	DIABETIC SOCKS, S/M	2 CT	\$9.00
Ц Ш Ц	B4	278382	COTTON SWABS	375 CT	\$4.00
ERSONAL CA	F189	521682	ATHLETE'S FOOT ANTIFUNGAL CREAM	1 OZ	\$12.00
0	F191	211003	CLOTRIMAZOLE 1% CREAM	0.5 OZ	\$7.00
	F227	229790	FOOT POWDER	10 OZ	\$9.00
	H15	952394	DANDRUFF SHAMPOO	14.2 OZ	\$6.00
0	H33	329818	CERAVE DIABETICS' DRY SKIN CREAM	8 OZ	\$12.00
Ŭ)	H40	483135	INTENSE DRY SKIN THERAPY LOTION	16.9 OZ	\$9.00
	P139	158439	PURELL ADVANCED HAND SANITIZER WITH ALOE	8 OZ	\$5.00
0	P140	669862	PURELL HAND SANITIZER	4 OZ	\$4.00
	S20	985326	AFTERSUN ALOE VERA GREEN GEL	20 OZ	\$7.00
	S32	308277	SPORT SUNSCREEN SPF 50 LOTION	8 OZ	\$10.00
	V6 ‡	184707	FLAXSEED OIL 1000MG SOFTGELS	100 CT	\$11.00
	V22 ‡	287250	CALCIUM 500MG + D3 25MCG GUMMIES	60 CT	\$12.00
~	V24 ‡	409542	CALCIUM 600MG + D3 20MCG TABLETS	120 CT	\$12.00
	V26 ‡	314939	CALCIUM 600MG TABLETS	150 CT	\$11.00
\geq	V29 ‡	350480	IRON 65MG TABLETS	90 CT	\$6.00
VITAMINS	V30 ‡	246181	MAGNESIUM 250MG CAPLETS	100 CT	\$4.00
	V31 ‡	850942	MAGNESIUM 500MG CAPLETS	100 CT	\$6.00
	V35 ‡	247239	ZINC 50MG TABLETS	100 CT	\$6.00
	V45 ‡	448404	MEN'S 50+ ADVANCED MULTIVITAMIN TABLETS	65 CT	\$8.00
	V46 ‡	378592	MEN'S MULTIVITAMIN	120 CT	\$11.00
	V47 ‡	460687	NATURAL LUTEIN 20MG SOFTGELS	60 CT	\$16.00
	V51 ‡	449050	VISION HEALTH SUPPLEMENT	60 CT	\$19.00
	V52 ‡	448393	WOMEN'S 50+ ADVANCED MULTIVITAMIN TABLETS	65 CT	\$8.00
	V53 ‡	378615	WOMEN'S MULTIVITAMIN	120 CT	\$11.00
	V67 ‡	184708	COQ-10 100MG SOFTGELS	45 CT	\$27.00
	V71	357343	FISH OIL 1000MG SOFTGELS	120 CT	\$13.00
	V75 ‡	145514	GLUCOSAMINE CHONDROITIN REGULAR STRENGTH TABLETS	150 CT	\$25.00
	V95 ‡	346754	VITAMIN D3 1000IU SOFTGELS	100 CT	\$9.00
	V96‡	710787	VITAMIN D3 2000IU SOFTGELS	100 CT	\$9.00
	V97 ‡	277289	VITAMIN D3 400IU SOFTGELS	100 CT	\$4.00
	V103 ‡	247321	B-12 1000MCG TABLETS	60 CT	\$7.00
	V107 ‡	343572	B-12 5000MCG MICROTABLETS	100 CT	\$15.00
	V110 ‡	931260	BIOTIN 5000MCG TABLETS	150 CT	\$22.00
	V113 ‡	145626	SUPER B COMPLEX WITH VITAMIN C CAPLETS	100 CT	\$12.00
	V122 ‡	231878	VITAMIN C 1000MG CAPLETS	100 CT	\$15.00
	V123 ‡	232553	VITAMIN C 500MG TABLETS	250 CT	\$13.00
	V132 ‡	240515	VITAMIN E 400IU SOFTGELS	100 CT	\$14.00

IMPORTANT: Item list is subject to change. In the event an item is out of stock, an item of similar or greater value will be substituted in your order. If an item is recalled by the manufacturer for any reason, it will be removed from the product offering immediately.

Common Questions

About your over-the-counter benefit

How much is my OTC benefit?

Check your Cooperative Advantage plan documents or call us at 1-855-AND-MORE (1-855-263-6673; TTY: 711) from 8am to 8pm CST, Monday to Friday

How can I check my remaining OTC benefit?

You can check your remaining OTC benefit by texting "Balance" to 53746, online at andmorehealth.com/ghce or by calling 1-855-AND-MORE (1-855-263-6673; TTY: 711) from 8am to 8pm CST, Monday to Friday

What items can I purchase with my OTC benefit?

- which represent a complete list of available items
- from 8am to 8pm CST, Monday to Friday

Eligible OTC items in-store include (but may not be limited to):

- ✓ Cold, flu, and allergy
- ✓ Dental and denture care
- ✓ Digestive health
- ✓ First aid supplies
- ✓ Eye and ear care
- ✓ Foot care
- ✓ Home diagnostic & patient aids
- ✓ Incontinence supplies
- ✓ Pain relief
- ✓ Sleep aids
- ✓ Supports and braces
- ✓ Vitamins and dietary supplements

Why can't I shop at CVS at Target?

We're sorry for the inconvenience! While CVS runs the pharmacy section of Target, the OTC products are outside of their storefront and are managed by Target. They are not part of the Cooperative Advantage & more network at this time.

How often can I use my OTC benefit?

Your OTC benefit can be utilized multiple times each month so long as you do not exceed your benefit allowance.

PAIN

• **Online or phone**: When shopping online or by phone, refer to the items listed in this catalog

In store: When shopping in store, you may select from a wide variety of OTC items. Use the mobile app to scan items in store to check eligibility or refer to the list below to help you create your shopping list. Item availability and pricing may differ store to store. If you have guestions about item eligibility, call 1-855-AND-MORE (1-855-263-6673; TTY: 711)

Non	-eligible OTC items in-store include (but may not be limited to):
×	Deodorants and antiperspirants
×	Foods or meal replacement items
×	Mouthwashes, bad breath remedies, and teeth whiteners
×	Insoles and arch supports
×	Birth control medications and contra- ceptives
×	Herbal supplements, probiotics, and alternative medications
×	Lotions, facial creams and other cosmet- ic items
×	Household items including hand soaps, razors, etc.
×	Baby diapers, formulas, and other child- care products

Common Questions (cont.)

Can I carry over unused benefit amount to the next benefit period?

Benefit amounts do not carry over from month to month.

Can I order more than my benefit amount?

You cannot exceed your benefit amount online or by phone. However, when shopping in eligible retail stores, you may pay the difference between items purchased and your benefit amount with another form of payment such as cash or debit/credit card.

Can I use this benefit for friends and family?

This benefit is only for you and cannot be used for your family or friends.

What happens if an item I want to order is out of stock?

If your item is not in stock, an item of similar or greater value may be substituted in your order.

Is there a return policy?

Due to the personal nature of the products, no returns or exchanges are allowed for online and phone orders delivered to your home. If you haven't received your order or if you received a defective or damaged item, please call 1-855-AND-MORE (1-855-263-6673; TTY: 711) within 30 days of placing your order.

Returns of in-store OTC products will be handled at the specific retailer's discretion.

Note: Orders for each benefit period must be placed by 10:59pm CST on the last day of the benefit period. For example, OTC orders for the January benefit period must be placed by 10:59pm CST on January 31.

If you disenroll from Group Health Cooperative of Eau Claire, your OTC benefit will automatically end.

*Under certain circumstances these items may be covered under either Part B or Part D. When an item is covered by Part B or D due to particular circumstances, you would not use your OTC benefit to obtain this item because it is Medicare-covered in those circumstances. For examples, gauze may be covered under Part B when it is being used as prescribed for surgical wound dressing changes.

‡Dual-purpose items are medicines and products that can be used for either a medical condition or for general health and well-being. These items may be purchased only after discussing the purchase with your personal provider (or satisfying other requirements your plan may specify).

§Scales are only available to members with congestive heart failure or liver disease, to monitor fluid retention.

This material is for informational purposes only and should not be relied on as medical advice. Please review the product labeling and consult with your doctor with any health or medical questions. We make every effort to provide information that is accurate and timely, but make no guarantee in this regard. If you are experiencing a medical emergency, dial 9-1-1.

This catalog is not an exhaustive list of eligible OTC products or participating retailers. This information is not a complete description of the benefits. The item scanner is provided for your convenience, but accuracy is not guaranteed. Please review your plan materials to learn more about what is covered by your benefits.

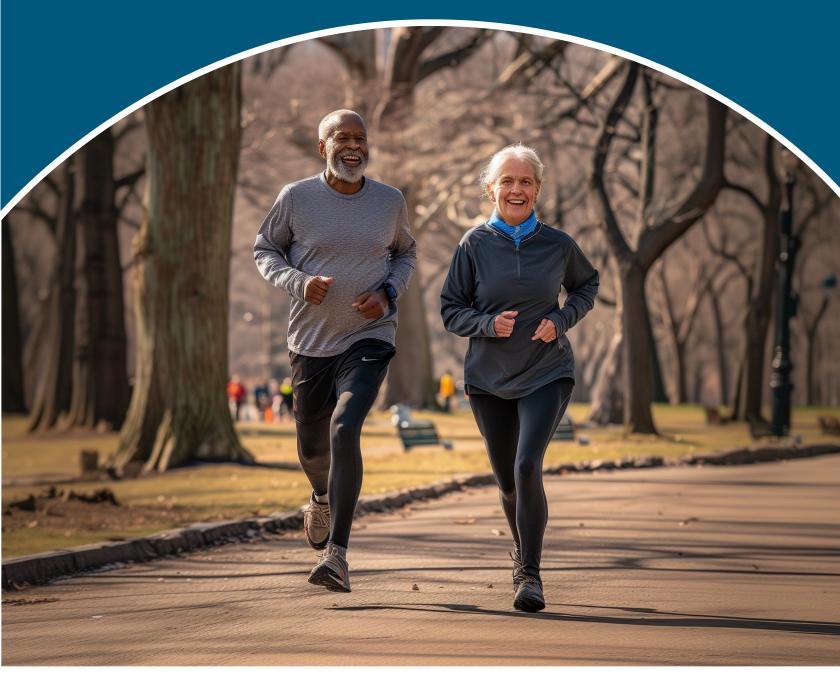
Items listed in the catalog do not constitute endorsements by Soda Health & more or your health plan. The brand names of the OTC items are trademarks of each company.

Pricing is subject to change without notice. This product list is subject to change without notice. Items, quantities, sizes, and values may change depending on availability. Items may vary based on the manufacturer and availability, and items may be added or removed at any time without notice.

Cooperative Advantage is an (HMO D-SNP) with a Medicare Contract. Enrollment in Group Health Cooperative of Eau Claire health plan depends on contract renewal.

This information is not a complete description of benefits. Call 1-855-AND-MORE (1-855-263-6673; TTY: 711) for more information. Limitations, copayments, and restrictions may apply. Benefits may change on January 1 of each year.

andmorehealth.com/ghce 1-855-AND-MORE (1-855-263-6673; TTY: 711)



Items purchased through this program may be reported back to the program sponsor for their operations and administration of the program.







H7598-3_CAGHC25018_C