

2025 BadgerCarePlus/CLA Interoperability Authorization Metrics

Standard Non-Urgent	Times Occurred	Total Requests	Percentage
Approved	6818	9448	72%
Denied	2630	9448	28%

Auth Extensions	Times Occurred	Total Extensions	Percentage
Approved	0	0	0
Denied	0	0	0

Non-Urgent Requests Appealed	Times Occurred	Total Appeals	Percentage
Approved	43	212	20%
Denied	169	212	80%

Expedited Urgent	Times Occurred	Total Requests	Percentage
Approved	28	36	78%
Denied	8	36	22%

Time Between Receiving a Request and Sending a Decision	Mean (Average) Time	Median (Middle) Time
Standard	1 day 19 hrs	1 day 5 hrs
Expedited	20 hrs	16 hrs