



Personal Care Agencies: Prior Authorization now required before Nursing Assessment

Posted Date: **1/23/2018**

Effective Date: **1/24/2018**

Products: **Group Health Cooperative of Eau Claire Commercial, Group Health Cooperative BadgerCare Plus, Group Health Cooperative Medicaid SSI**

We have updated our Personal Care Worker (PCW) policy and, effective immediately, GHC will require that the Prior Authorization (PA) be submitted for a PCW before the nursing assessment is done. Group Health Cooperative (GHC) will assign an independent company to provide the PCW nursing assessment to avoid any conflict of interest.

For an updated version of the Prior Authorization Guidelines and Authorization request forms, please visit our website at www.group-health.com.

If you have any questions or concerns, please contact Provider Relations at (715) 552-4300.